



# Avalyn's Paw Spa

## New Client Form



### Owner Information

Name: \_\_\_\_\_

Email: \_\_\_\_\_

Cell Phone: \_\_\_\_\_ Alt. # / Work Phone: \_\_\_\_\_

Address: \_\_\_\_\_

City: \_\_\_\_\_ State: \_\_\_\_\_ Zip Code: \_\_\_\_\_

### Pet Information

Pet Name: \_\_\_\_\_  Male  Female

Breed: \_\_\_\_\_ Color: \_\_\_\_\_

Weight: \_\_\_\_\_ Get along with other dogs?  Yes  No

Last Groom Date: \_\_\_\_\_

Skin/Health Issues? \_\_\_\_\_

Veterinarian's Name: \_\_\_\_\_

Contact: \_\_\_\_\_ Vaccinations up to date?:  Yes  No

Grooming Preferences:  bows  bandana  fragrance (essential oils)

Other Preferences: \_\_\_\_\_



1036 Reed Street  
Taos, New Mexico 87571  
[www.avalynspawspa.com](http://www.avalynspawspa.com)





## Release Information

\_\_\_\_\_ **Use of Essential Oil Tinctures:** For many young pets or pets with typically hyperactive personalities, we use an oral drop solution called “Soothing Solution,” which acts as an herbal tincture to help calm and mildly sedate the dog. The active ingredients are naturally derived from plants and are 100% safe for pet use. This contract authorizes Avalyn’s Paw Spa to apply the oral drops to your dog if deemed helpful to the experience of the dog during grooming procedure.

\_\_\_\_\_ **Difficult Dog Handling Charge:** It is important to understand that all dogs react differently to grooming. If your pet does not respond well there may be an extra handling fee added to your regular grooming charge. Owners **MUST** inform Avalyn's Paw Spa if your pets bite, has bitten, or is aggressive to people, other pets or specific grooming procedures. Avalyn's Paw Spa reserves the right to refuse/stop services for such high difficulty pets at any time before or during the groom.

\_\_\_\_\_ **Matted Dog Policy:** Dogs with matted coats will require extra attention. If the matting is minimal and the dog responds well we may de-mat for an extra fee. If the matting is severe, the least painful and stressful way to remove the mats is by shaving the dog. There is a greater risk of nicking or scratching a matted dog during the grooming process. In addition, the skin may appear red, itchy, and irritated due to the lack of oxygen reaching in and under the mats. Avalyn's Paw Spa will not be held responsible for any injury sustained while grooming a matted dog, including any after effects. This includes, but is not limited to swelling, redness, itchiness and self-inflicted abrasions due to external rubbing.

\_\_\_\_\_ **Accidents/Injury:** Every effort will be taken to make sure your pet gets groomed as safely and carefully as possible. However, accidents **DO** happen. Dogs are licking scratching, jumping, wiggly creatures, whereas dog grooming tools, by necessity are sharp instruments. Grooming procedures can be especially stressful for a senior pet or pet with health problems, and can expose hidden medical problems or aggravate a current one during or after the groom. In the best interest of your pet, this contract will give Avalyn's Paw Spa permission to obtain immediate Veterinary treatment for your pet should it be deemed necessary by the staff. It is agreed that all expenses for Veterinary care will be covered by the pet's owner upon signing this contract.

\_\_\_\_\_ **Customer Satisfaction:** Our goal at Avalyn's Paw Spa is to provide the best possible grooming service for your pets. If you are unhappy with anything related to your dog's grooming experience you must notify us within seven (7) days. We will do everything we can to remedy the situation. However, if it turns out that there was miscommunication with our services, we will take note so that we can make you happier next time!

**By completing and signing this release form, I hereby release Avalyn's Paw Spa and all associated parties from any and all liabilities for injuries to myself, my pet, or any other property of mine which may arise from any services or products provided by Avalyn's Paw Spa.**

Name: \_\_\_\_\_ Signature: \_\_\_\_\_ Date: \_\_\_\_\_